# Technical College Responsiveness

Learner destinations and labour market environments in South Africa

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Edited by Michael Cosser, Simon McGrath, Azeem Badroodien & Botshabelo Maja





Compiled by the Research Programme on Human Resources Development, Human Sciences Research Council, in association with the Joint Education Trust

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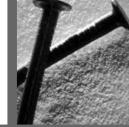
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## CONTENTS

FOREWORD VIII
ACKNOWLEDGEMENTS X
ACRONYMS XI

#### CHAPTER I:

Being responsive: Colleges, communities and 'stakeholders' |

Lorna Unwin

#### CHAPTER 2:

Researching responsiveness 13

Simon McGrath

#### CHAPTER 3:

GRADUATE TRACER STUDY 27

Michael Cosser

#### CHAPTER 4:

EMPLOYER SATISFACTION 57

Botshabelo Maja and Simon McGrath

#### CHAPTER 5:

LOCAL LABOUR ENVIRONMENTS AND FET COLLEGES: THREE CASE STUDIES 65

Azeem Badroodien

#### CHAPTER 6:

LETTERS FROM TECHNICAL COLLEGE GRADUATES 83

Michael Cosser

#### CHAPTER 7:

Building college responsiveness in South Africa 93

Simon McGrath

References 103



## LIST OF TABLES AND FIGURES

#### **Tables**

Table 1.1:	Ways in which TAFE and private training providers use market research
Table 1.2:	State and college partnerships: what works and what doesn't
Table 2.1:	Sample frame for the tracer study component of the Technical College
	Responsiveness project
Table 2.2:	Graduate response rate to tracer study survey
Table 3.1:	Response to technical college learner satisfaction questionnaire survey by
	province
Table 3.2:	Technical college graduates, by population group
Table 3.3:	Highest level of education of father/male guardian
Table 3.4:	Highest level of education of mother/female guardian
Table 3.5:	Qualifications achieved by technical college graduates in 1999
Table 3.6:	Choice of field of study for N2, N3 or NSC, in descending order of
	popularity
Table 3.7:	Choice of field of study, by gender
Table 3.8:	Reasons for choice of field of study, in descending order of extent of support
Table 3.9:	Sectors in which technical college graduates are employed
Table 3.10:	Occupations of technical college graduates
Table 3.11:	Gross monthly income of employed technical college graduates
Table 3.12:	Reasons for study at a technical college, in descending order of popularity
Table 3.13:	Reasons for choice of particular technical college, in descending order of
	popularity
Table 3.14:	Language of learning at college
Table 3.15:	Quality of provision at technical colleges, in descending order
Table 3.16:	College provision of assistance in employment seeking
Table 3.17:	Types of assistance in finding employment provided by college, in descending order of occurrence
Table 3.18:	Graduate indication of types of assistance in finding employment provided by college, in descending order of occurrence
Table 3.19:	Graduate means of finding employment after college education, in descending order of occurrence
Table 3.20:	Factors helping graduates secure their first job, in descending order of
14,510 9.20.	importance
Table 3.21:	Factors graduates indicated helped them secure their first job, in descending
	order of importance
Table 3.22:	Reasons for graduates accepting work not linked to their college education,
	in descending order of assent
Table 3.23:	Satisfaction with aspects of work situation, in descending order of extent
Table 3.24:	Satisfaction with aspects of work situation in companies/organisations, in descending order of extent
Table 3.25:	Likelihood of graduates making the same study choices
Table 5.1:	Student and staff numbers
Table 5.2:	The staff composition of the three institutions
Table 5.3:	Breakdown of learner headcounts per vocational field for the three institutions
Table 5.4.	Student and staff numbers

Table 5.5:	The staff composition of the three institutions
Table 5.6:	Breakdown of learner headcounts per vocational field for the three
	institutions
Table 5.7:	Student and staff numbers
Table 5.8:	The staff composition of the four institutions
Table 5.9:	Breakdown of learner headcounts per vocational field for the four institutions
Table 6.1:	Nature of correspondence from respondents to the graduate tracer study

### **Figures**

Eigung 2.1	The multiple methods for studying technical callege responsiveness		
rigure 2.1:	The multiple methods for studying technical college responsiveness		
Figure 4.1:	Percentage of companies and employees by Sector Education and Training		
	Authority (SETA)		
Figure 4.2:	Employer satisfaction levels with courses taken by college graduates		
Figure 7.1:	Perceived skills shortages by occupational category		



## Foreword

The South African Department of Education has, through the National Business Initiative and Human Sciences Research Council (HSRC) reports on technical colleges and its own institutional landscape study, subjected the technical college sector to a series of major reviews over the past five years. Long considered the 'Cinderella' of the education and training system – particularly in relation to its sister sector, schooling – technical college education has often been characterised by critics as performing poorly in terms of labour market placement of graduates since its historical links to apprenticeship went into decline in the 1980s.

The broader restructuring of education and training in South Africa into three bands – General Education and Training (GET), Further Education and Training (FET), and Higher Education and Training (HET) – and the formulation of a suite of policies to address imbalances in the education-work interface in South Africa have focused attention on the role of technical college education in the new dispensation and on the contribution of colleges to meeting the skills development needs of the country. That focus has resulted, in the first instance, in a new institutional landscape that sees a reduction from 151 colleges to 50 through a set of mergers based on physical location (colleges to be merged being in the same geographical vicinity) and resource allocation (state- and state-aided colleges, or public and semi-independent colleges, being merged in the process).

It is against this backdrop that the Joint Education Trust (now JET Education Services) commissioned the HSRC in late 2000 to conduct a study on the responsiveness of technical colleges to the labour market. The project proposal, entitled 'Investigating "responsiveness": Employer satisfaction and graduate destination surveys in the South African technical college sector', made provision for three separate but related studies:

- A tracer study of a cohort of technical college students who had graduated from colleges two years prior to the survey (managed by Michael Cosser).
- An employer satisfaction survey of a sample of employers of college graduates (managed by Botshabelo Maja).
- Institutional profiles of a sample of technical colleges (managed by Azeem Badroodien) including a socio-economic profile of the physical locations and local labour markets of colleges throughout the country (compiled by Gina Weir-Smith).

This volume presents the findings of these three studies.¹ What its contents suggest, through the juxtaposition of the core chapters, is the importance of viewing the issue of responsiveness through a series of distinct, but related, lenses. Thus college responsiveness is gauged through a multiple focus on graduate perceptions, employer perceptions, college perceptions, and local labour environment conditions, with the inevitable overlay of the researchers' interpretations of their findings within the context of education and training provision in South Africa. This methodology, while not taken to its logical conclusion in this study, provides a useful model for future studies of institutional responsiveness. As Cosser maintains in his chapter on the graduate destination survey, the bringing together of as many sources of information about institutional responsiveness as possible is needed if a holistic picture of the sector that can inform its transformation is to emerge.

This volume goes beyond a report on the project itself, however, to place the findings within the broader context of technical and vocational education and training elsewhere in Africa and abroad. Thus Simon McGrath (part of the Secretariat of the Working Group for International Cooperation in Skills Development) and Lorna Unwin (Professor of Vocational Education at the Centre for Labour Market Studies, University of Leicester) have each contributed to the volume based on their work in other national contexts. By locating the investigation of technical college responsiveness within the broader framework of international technical and vocational training initiatives, the volume demonstrates, within a rapidly globalising economy, the interrelatedness of education and training systems and the constant need for dialogue amongst them.

A chapter is devoted to an analysis, by Michael Cosser, of the unsolicited letters of graduates addressed to the project manager of the graduate destination survey. Going beyond statistics, the letters personalise the predicaments facing many technical college graduates as they enter the labour market. Finally, Simon McGrath draws together some of the key agreements and disagreements of the separate analyses to show the multifaceted implications of the study for policy, practice and research.

This volume will, I believe, make a valuable contribution to the restructuring of technical college education in South Africa as the new FET Colleges take their rightful place as the primary developers of high-quality technical and vocational skills at the intermediate level.

Dr Andre Kraak Executive Director, Research Programme on Human Resources Development, Human Sciences Research Council



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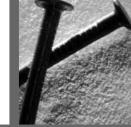
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Michael Cosser Project Manager



## LIST OF ACRONYMS

CEO Chief Executive Officer

CoVEs Centres of Vocational Excellence

DET Department of Education and Training

DoE Department of Education

EMIS Education Management Information Systems

FE Further education

FET Further education and training

FTE Full-time equivalent

ETQA Education and Training Quality Assurance body

GET General education and training
GIS Geographical Information Systems

HE Higher education

HET Higher education and training
HSRC Human Sciences Research Council
ILO International Labour Organisation

JET Joint Education Trust

LEAs Local Education Authorities

LFS Labour Force Survey

M-TEC Michigan Technical Education Center

NBI National Business Initiative

NCVER National Centre for Vocational Education Research

NGOs Non-governmental organisations
NIC National Intermediate Certificate
NQF National Qualifications Framework

NSC National Senior Certificate

NTB National Training Board

OHS October Household Survey

SETAs Sector Education and Training Authorities

SIC Standard Industrial Classification
SMMEs Small, medium and micro-enterprises

SOC Standard Occupation Classification

Stats SA Statistics South Africa

TAFE Technical and Further Education

UK United Kingdom
US United States

VET Vocational education and training

WGICSD Working Group for International Cooperation in Skills Development